

Internal Computer Services



Service-Disabled Veteran-Owned Small Business
Small, Women, & Minority (SWAM), Virginia



Revision 12.0



Company Profile



- Founded 1991, Richmond, Virginia
- Information Technology (IT) Service, Sales, & Consulting
- “Rising 25” – Richmond’s Fastest Growing Companies, 1997
- Own Building 18,000 sq. ft. - 1995
- Provide Web Hosting and Other ISP Services - 2001
- Commercial, County, and State Government Customers
- Federal Govt Marketing - 2006
- Service-Disabled Veteran-Owned (SDVO) - Certified By CVE
- Team and Partner to Supplement Capabilities
 - Team: 8a + ANC, Women-Owned Firms, VETS GWAC
 - Large Companies

Core Competencies

- Cyber & Network Security
 - Vulnerability Assessments
 - Intrusion Detection & Prevention Services
- Network Design & Support
 - LAN/WAN/VPN Managed Services
 - Mobile Device Management (MDM)
- Life Cycle Mgmt: VAR + Maint HW/SW
- Help Desk Support

Past Performance

- **Treasury (FMS):** Cyber Security - IDS / IPS
 - 5 Years As Prime
- **Chesterfield County:** 10 Years with 5 Year Renewal
 - Life Cycle Maint Maximize ROI 6200 Dell/HP Systems
- **VA State Corporation Commission (SCC):** HW Maintenance: 4 Years
 - Maintenance 2000 PC/Printers
- **Commonwealth Oral & Facial Surgery:** 6 Years
 - Network Management, Consulting & Project Mgmt
 - **Citrix** 4 Offices / 90+ Users
- **50+ Commercial Clients = LAN WAN Data Com**

Federal Gov



Network Security Contract

- Base and 4 years
- FMS/TMED
- ICS is Prime
- Network Security
- Engineering analysis
- IDS/IPS
- SIM
- Network Device Man.
- Vulnerability Assessments
- Web Content Filtering
- Information Assurance
- Logical Security
- Security Controls

Local Gov



Hardware Maintenance Contract

- **12** consecutive years
- 6250** items: Dell Servers, Laptops, Desktops, HP Printers.
- SLA- level 1 call 1 hour response 24X7 365
- level 2 – 4 hour response 8X5 M-F
- Estimated **1900** help desk calls per year
- 75%** calls closed on initial visit, 20% next day, 5% 2-days later

State Gov



Hardware Maintenance Contract

- **8** consecutive years
- 1200** items: Dell Servers, Laptops, Desktops, HP Printers.
- SLA-2 hour response, next day fix 8X5 M-F
- Estimated **520** calls per year
- 80%** calls completed next day, 20% completed on initial

Treasury - FMS

- **Staff Augmentation: Threat Mgmt Engineering Div**
- **Vulnerability Assessments**
 - McAfee Found v6.5 and Nessus
- **Web Site Restrictions**
 - Websense
- **Intrusion Detection & Prevention Svr (IDS/IPS)**
 - Enterasys Dragon & CISCO ASA 5000 Catalyst 6500
- **Security Event Information Management (SEIM)**
 - Arcsight (HP)
- **Patch Management For Security Servers**
 - Red Hat Satellite Services & MS Software Updates
- **Information Assurance C-I-A**
Confidentiality/Integrity/Availability

Contract Vehicles

- GSA IT Schedule 70
- Subcontractor
 - PACTS: (DHS - SDVO): CTI FC 2 Admin,
 - R2-3G: (DOD)
 - SEAPort-e: (Navy)
 - OPTARSS II: (Army)
 - VETS GWAC: (GSA SDVO)
 - TIPSS-4: (IRS)
 - ITESS-4: (DOJ)
 - T4 & VRM: (Veterans Affairs)

Differentiators

- Creditability Enables Teaming w/ Large and Small Co's
- **Proposal Development & Management Experience**
- Stability – 20 Years + Office Size – 8,000 SF

Contact Information

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GSA IT Schedule 70

GS-35F-0315T

NAICS Codes

- 518210 – DP and Hosting
- 541512 – Networking and Cabling Design Svc
- 541519 – HW & SW Maintenance
- 541618 – Database, Wireless, & RFID
- 811212 – Hardware Maintenance
- 541511 – IT Helpdesk Support
- 541513 – Hardware Maintenance
- 541611 – Management Consulting
- 541990 – Other Support Services
- 541330 – Technical Services